

MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION

GENERAL INFORMATION

Requestor Name and Address

SOUTH TEXAS RADIOLOGY GROUP PO BOX 29407 SAN ANTONIO TX 78229

Respondent Name

Carrier's Austin Representative Box

STATE OFFICE OF RISK MANAGEMENT

Box Number 45

MFDR Tracking Number

MFDR Date Received

M4-13-0597-01

NOVEMBER 1, 2012

REQUESTOR'S POSITION SUMMARY

Requestor's Position Summary: "We were given Zurich Workers Comp Insurance at time services were rendered. It was not until 04/13/2012 that we received correct workers compensation information. Per TDI-DWC Rule §133.20 we had 95 days from the time we were notified of Workers Compensation Insurance to file this claim."

Amount in Dispute: \$39.05

RESPONDENT'S POSITION SUMMARY

Respondent's Position Summary: "The requestor has failed to show the Office substantial proof that Zurich Insurance or the injured worker notified the health care provider of the erroneous submission of a medical bill. Out of good faith the Office contacted the requestor to obtain this additional information and was notified that they did not receive notification from Zurich of an erroneous submission of a medical bill."

Response Submitted by: State Office of Risk Management, PO Box 13777, Austin, TX 78711

SUMMARY OF FINDINGS

Dates of Service	Disputed Services	Amount In Dispute	Amount Due
December 22, 2011 December 27, 2011	Radiological Services	\$39.05	\$39.05

FINDINGS AND DECISION

This medical fee dispute is decided pursuant to Texas Labor Code §413.031 and all applicable, adopted rules of the Texas Department of Insurance, Division of Workers' Compensation.

Background

- 1. 28 Texas Administrative Code §133.307 sets out the procedures for health care providers to pursue a medical fee dispute.
- 2. 28 Texas Administrative Code §133.20 sets out the procedures for health care providers to submit workers' compensation medical bills for reimbursement.
- 3. 28 Texas Administrative Code §102.4 sets out the rules for non-Commission communications.
- 4. Texas Labor Code §408.027 sets out the rules for timely submission of a claim by a health care provider.

- 5. Texas Labor Code §408.0272 sets out the rules for certain exceptions for untimely submission of a claim by a health care provider.
- 6. 28 Texas Administrative Code §134.203 sets out the guidelines for professional fees.
- 7. The services in dispute were reduced/denied by the respondent with the following reason codes:
 - 29 The time limit for filing has expired.
 - Per Rule 133.20, a health care provider shall not submit a medical bill later than the 95th day after the date the services are provided.
 - 17 Payment adjusted because requested information was not provided or was insufficient/incomplete.
 - 193 Original payment decision is being maintained. Upon review it was determined that this claim was processed properly.

<u>Issues</u>

- 1. What is the timely filing deadline applicable to the medical bills for the services in dispute?
- 2. Did the requestor forfeit the right to reimbursement for the services in dispute?

Findings

- 1. 28 Texas Administrative Code §133.20(b) states, in pertinent part, that, except as provided in Texas Labor Code §408.0272, "a health care provider shall not submit a medical bill later than the 95th day after the date the services are provided. In accordance with subsection (c) of the statute, the health care provider shall submit the medical bill to the correct workers' compensation insurance carrier not later than the 95th day after the date the health care provider is notified of the health care provider's erroneous submission of the medical bill. A health care provider who submits a medical bill to the correct workers' compensation insurance carrier shall include a copy of the original medical bill submitted, a copy of the explanation of benefits (EOB) if available, and sufficient documentation to support why one or more of the exceptions for untimely submission of a medical bill under §408.0272 should be applied..." Review of the documentation submitted by the requestor finds that a copy of the original medical bills submitted to Zurich was included in the documentation supporting that the requestor billed the respondent within 95 days after receiving notice of the erroneous billing. For that reason, the requestor is due reimbursement in accordance with 28 Texas Administrative Code §134.203as follows:
 - CPT Code 71010 (54.54 ÷ 33.9764) x \$8.68 = \$13.93
 - CPT Code 92110 (54.54 ÷ 33.9764) x \$15.65 = \$25.12
- 2. The requestor has not forfeited their right to reimbursement and is due \$39.05.

Conclusion

For the reasons stated above, the Division finds that the requestor has established that additional reimbursement is due. As a result, the amount ordered is \$39.05.

ORDER

Based upon the documentation submitted by the parties and in accordance with the provisions of Texas Labor Code Sections 413.031 and 413.019 (if applicable), the Division has determined that the requestor is entitled to additional reimbursement for the services involved in this dispute. The Division hereby ORDERS the respondent to remit to the requestor the amount of \$39.05 plus applicable accrued interest per 28 Texas Administrative Code §134.130, due within 30 days of receipt of this Order.

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		August 14, 2013
Signature	Medical Fee Dispute Resolution Officer	Date

YOUR RIGHT TO APPEAL

Either party to this medical fee dispute has a right to seek review of this decision in accordance with 28 Texas Administrative Code §133.307, effective May 31, 2012, *37 Texas Register 3833*, **applicable to disputes filed on or after June 1, 2012**.

A party seeking review must submit a **Request to Schedule a Benefit Review Conference to Appeal a Medical Fee Dispute Decision** (form **DWC045M**) in accordance with the instructions on the form. The request must be received by the Division within **twenty** days of your receipt of this decision. The request may be faxed, mailed or personally delivered to the Division using the contact information listed on the form or to the field office handling the claim.

The party seeking review of the MDR decision shall deliver a copy of the request to all other parties involved in the dispute at the same time the request is filed with the Division. **Please include a copy of the** *Medical Fee* **Dispute Resolution Findings and Decision** together with any other required information specified in 28 Texas Administrative Code §141.1(d).

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.